

THE ARPA EP

THE AMERICAN RESCUE PLAN ACT ENGAGEMENT PACKAGE

Missaukee County, MI

Resident Survey Report of Results

December 2021



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Section 1: Methods

Introduction

This ARPA Engagement Package (a toolkit of community survey instruments and analyses) was designed by National Research Center at Polco with two objectives in mind:

- to provide opportunities for local governments to collaborate with their residents and businesses to identify focus areas for the ARPA funding
- to evaluate the impact of the funding on community recovery by gathering regular community input over a four-year period

All survey participants (both residents and business owners/managers) were asked to evaluate specific facets of community livability that local governments influence and ARPA funding was designed to help in recovery; evaluations were for both the importance of each facet and the quality.



This report of results for Missaukee County is based on the response from Missaukee County residents. Resident respondents were also asked to report on the challenges their households have faced as a result of the COVID-19 pandemic and to prioritize the ways they felt ARPA funding should be spent.

This was the baseline resident survey implementation, with additional surveys to be conducted over the next 4 years.

Missaukee County funded this research. Please contact Elizabeth Vogel, County Administrator, at admin@missaukee.org if you have any questions about the survey.

Conducting the survey

The survey was hosted on Polco, an online civic engagement platform. It was available in English and Spanish. All households within Missaukee County were eligible to participate in the survey. Two methods were used to recruit survey participants. The first method (the probability or address-based sample, where survey recipients have a known probability of being selected to participate in the survey) was a random selection of households who were mailed a postcard invitation to the online survey. A list of all households within the zip codes serving Missaukee County was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve Missaukee County households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file and addresses located outside of Missaukee County boundaries were removed from consideration. From the list of addresses within the community boundaries, 4000 households were randomly selected to receive the postcard invitation. Because those who live in multi-family housing units tend to respond at a lower rate than those in single family housing units, multi-family addresses (defined as those addresses with a unit number or other unit designation) were oversampled compared to single family addresses (defined as those addresses without a unit designation) at a rate of 5:3. The postcard was mailed on 10/8/21. From the list of addresses within the community boundaries, 1000 were selected to receive a traditional mailed survey. These households were contacted twice with a prenotification postcard informing the household they had been selected for the survey and to expect a hard copy survey in a few days, but also providing them the

opportunity to complete the survey online immediately. The postcard was mailed on 10/8/21. When the hard copy survey was sent, recipients could return that survey in a postage paid envelope or do the survey online.

The second recruitment method was to invite all adult community members to participate in the survey online. The open participation survey instrument was identical to the probability sample survey. Missaukee County conducted all outreach, after receiving guidance on best practices for conducting such outreach from Polco. This guidance suggested the use of social media, press releases, newsletters and e-newsletters, existing resident email lists, printed materials, and invitations publicized at local and virtual meetings. Missaukee County was encouraged to consider extra outreach to underrepresented members of the community. The outreach methods used by Missaukee County included the City website, The Missaukee Sentinel, and Cadillac News. This survey became available to all residents on 10/22/2021 and remained open until 11/20/2021.

About 4% of the mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 4,803 households that received the invitations to participate, 324 completed the survey, providing an overall response rate of 6.7% to the randomly-sampled survey. The response rates were calculated using AAPOR's (American Association for Public Opinion Research) response rate #2 for mailed surveys of unnamed persons.

A total of 125 residents completed the open participation survey. The open participation survey results were combined with responses from the probability sample survey, for a total of 449 completed surveys.

For randomly-sampled surveys, it is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the "true" population response. This theory is applied in practice to mean that the "true" perspective of the target population lies within the confidence interval created for a single survey. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. For the 324 responses from the random probability sample, the 95% confidence interval would be

plus or minus +/-5 percentage points. With the inclusion of the open participation survey participants, it is likely that the precision of the responses would be even greater.

Analyzing survey results

Weighting survey responses (balancing respondent demographics to match population demographics)

For both the probability sample and open participation surveys, the demographics of each dataset were separately compared to those found in the 2010 Census and 2017 American Community Survey estimates for adults in Missaukee County. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. Both survey datasets were weighted independently to best match the Census. The characteristics used for weighting were age, ethnicity, housing type, race, gender, and rent or own home. In addition, the open participation survey was weighted to adjust for differences in public trust between the probability and non-probability samples. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES (American National Election Study) Weighting Algorithm. The results of the weighting scheme are presented in the table at the bottom of this section. When blending the probability and open participation, an assessment was made to the quality of the open participation sample based on respondent demographics, responses to the survey questions, and the total number of responses. Open participation samples of higher quality receive higher weights in the analysis than those more disparate.

Multiple response questions

For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because some respondents are counted in multiple categories.

Rounding

Excluding the participants tab, percentages shown are rounded to the nearest whole number. This can sometimes mean that the percent of responses across all the possible response categories may sum to something other than exactly 100%. It also means that in some instances, the “percent positive,” “percent important,” or other

summaries of data may not equal the rounded percents of the two categories. For example, if 30.4% of respondents rated quality of life as excellent, and 20.4% of respondents rated it as good, a display of all the responses will show 30% excellent and 20% good. However, a display of the percent rating quality of life as excellent or good will show 51% (as 30.4% + 20.4% equals 50.8%, which rounds to 51%).

Making comparisons to benchmarks

Polco's database of comparative resident opinion consists of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics included on this survey. The comparison evaluations are from the most recent survey completed in each community. Polco adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. Ratings are compared when there are at least five communities in which a similar question was asked.

Reporting statistical significance

For the crosstabs of survey results by selected respondent characteristic, chi-square or ANOVA (Analysis of Variance) tests of significance were applied to these breakdowns of selected survey questions. A "p-value" of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent "real" differences among those populations. However, it should be noted that while these tests of statistical significance were used to help guide readers and policy makers to differences that are likely not due to chance alone, these types of probabilistic inferences were designed for use when results come from random sampling alone (see for example: Hirschauer, N., Gruner, S., Mußhoff, O., Becker, C., & Jantsch, A. (2020). Can p-values be meaningfully interpreted without random sampling? *Statistics Surveys*, 14, 71-91).

Demographic group	Population norm	Unweighted	Weighted
Age			
18-34	24%	6%	17%
35-54	31%	24%	26%
55+	45%	71%	57%
Ethnicity			
Not Hispanic	98%	99%	99%
Hispanic	2%	1%	1%
Gender			
Female	49%	57%	49%
Male	51%	43%	51%
Housing type			
Detached unit	96%	99%	96%
Attached unit	4%	1%	4%
Race			
White	97%	96%	95%
Not White	3%	4%	5%
Rent or own home			
Rent	18%	7%	18%
Own	82%	93%	82%

Section 2: Understanding the Report

Throughout this report, iconography is used to denote trends and benchmarks. While some pages will show the legend, others like the Section 3: Overview, won't for the sake of space. Keep this page handy for reference

Trends

**More favorable**

At least 7 percentage points more favorable than last measure

**Similar**

No statistically significant difference

**Less favorable**

At least 7 percentage points less favorable than last measure

Benchmarks

**Much more favorable**

At least 20 points more favorable than benchmark

**More favorable**

10-20 points more favorable than benchmark

**Similar**

No statistically significant difference

**Less favorable**

10-20 points less favorable than benchmark

**Much less favorable**

At least 20 points less favorable than benchmark

Section 3: Overview

Summary of quality ratings by community livability topic

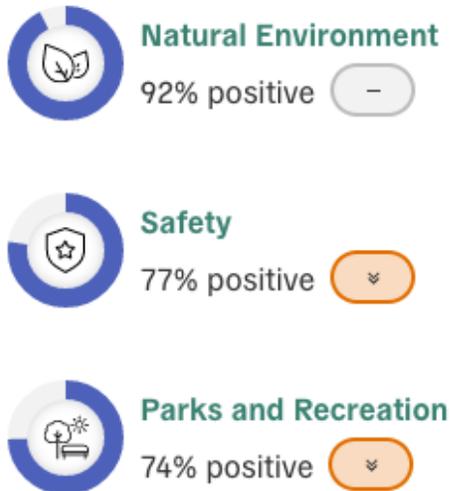
This section shows the community livability topics that received the highest and lowest quality ratings, as well as trends (how these evaluations have changed over time) and benchmarks (how they compare to ratings from other communities across the country). The percentages shown are the proportion of respondents who rated each as excellent or good (on a scale of excellent, good, fair, poor).

Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.

Highest-quality topics

Respondents rated these topics as highest in quality



Lowest-quality topics

Respondents rated these topics as lowest in quality



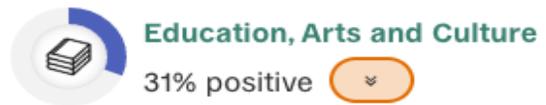
Best-performing topics compared to benchmark

These topics have performed the best against benchmark. To qualify for this list, topics must be significantly different from and more favorable than benchmark.

No topics to show

Worst-performing topics compared to benchmark

These topics have performed the best against benchmark. To qualify for this list, topics must be significantly different from and less favorable than benchmark.



Intersection of quality and importance

To prioritize your efforts and funding, look at the intersection of each topic's importance and quality ratings.

Here quality ratings are measured in percent positive, the proportion of respondents who rated each topic's quality as excellent or good. Percent important is the proportion of respondents who rated each topic as essential or very important.

Critical focus topics are topics that are considered more important and of lower quality relative to other topics. Missaukee County's critical focus topics are



Education, Arts and Culture

31% positive, 71% important



Economy

33% positive, 89% important



Utilities

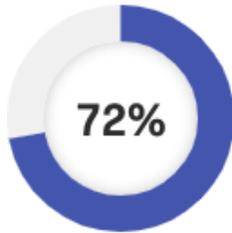
38% positive, 77% important

ARPA funding priorities

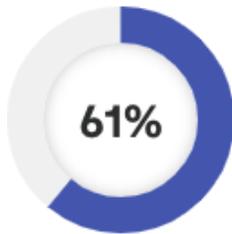
The American Rescue Plan Act specifies the ways in which local governments can spend the funds received from the federal government. This section shows what funding categories respondents rated as most important and the biggest challenges. A graph of disparities amongst demographic included to bring attention to community inequities, for which ARPA funds may also be useful. be useful.

Most important funding categories

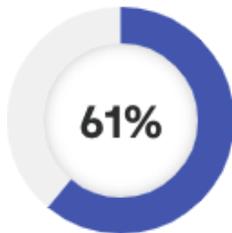
The percentages displayed are the proportion of respondents that rated the funding category as *essential* or *very important*.



rated **investments in broadband infrastructure (e.g., high speed internet)** as important.



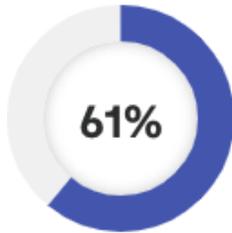
rated **economic aid to households experiencing housing, food, or other financial hardships** as important.



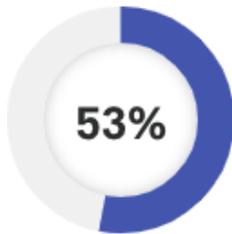
rated **services or programs to promote healthy childhood environments (e.g., expanded childcare, enhanced services for child welfare-involved families and foster youth)** as important.

Biggest challenges

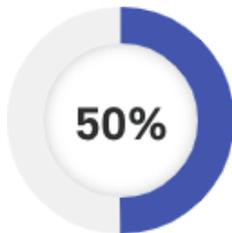
The percentages displayed are the proportion of respondents that rated the challenge as *major problem* or *moderate problem*.



rated **having access to good internet/broadband service** as problematic.



rated **affording good internet/broadband service** as problematic.



rated **lack of technology to do work or school work from home** as problematic.

Severity of Resident Disparities

Summary index scores were created for the ratings of the challenges faced by residents. Differences in these scores were then examined by resident annual household income, housing tenure, race of respondent and the geographic area in which the respondent lived. The chart below highlights if disparities existed (if they did not, the cell is labeled No disparity), and if they did, whether these disparities were small or large

i Results contain suppressed data.

Polco suppresses data for demographic groups with a low number of respondents. This is done both to protect respondent privacy and to ensure that the data displayed is representative. Table cells containing suppressed data are denoted with an asterisk (*).

Legend



ARPA Challenge	Income Level	Location	Race	Rent or Own Home
Behavioral Health Challenges	Large	Small	*	No disparity
Economic Challenges	Large	No disparity	*	No disparity
Educational/Child Care Challenges	Large	Large	*	No disparity
Employment Challenges	Large	Large	*	No disparity
Food Security Challenges	Large	Large	*	Large
Health Challenges	Large	Large	*	No disparity
Inclusion Challenges	Large	Large	*	Small
Technology Challenges	Large	No disparity	*	No disparity
Water and Sanitation Challenges	No disparity	Large	*	No disparity

Showing 1 - 9 of 9 entries

Section 4: Quality-Importance

The tables below show how the community rated the quality and importance of each topic of community livability. These tables can be sorted by the percent rating each received as excellent or good (quality) or essential or very important (importance). Critical focus topics highlight topics that were rated as more important and lower quality by respondents.

Quality

Percent positive is the percentage of respondents that said the characteristic's overall quality was *excellent* or *good*.

Topic	% positive
Natural Environment	92%
Safety	77%
Parks and Recreation	74%
Community Design	57%
Inclusivity	51%
Health and Wellness	44%
Utilities	 Critical focus topic 38%
Economy	 Critical focus topic 33%
Mobility	32%
Education, Arts and Culture	 Critical focus topic 31%

Importance

Percent important is the percentage of respondents that said the characteristic was *essential* or *very important* to focus on in the next 12 months.

Topic	% important
Economy  Critical focus topic	89%
Safety	81%
Natural Environment	81%
Utilities  Critical focus topic	77%
Health and Wellness	77%
Parks and Recreation	72%
Education, Arts and Culture  Critical focus topic	71%
Inclusivity	68%
Mobility	54%
Community Design	43%

Section 5: Community Livability Topics

This is a high-level summary of Missaukee County's overall performance related to each topic. The percent positive values show the proportion of respondents who rated each as excellent or good (on a scale of excellent, good, fair, poor).

Critical focus topics highlight topics that were rated as more important and lower quality by respondents. For more on how critical focus topics are determined, visit [Quality-Importance](#).

For a difference to be statistically significant, it must be at least a 7-percentage-point difference for trends and 10-point difference for benchmarks.

i Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.



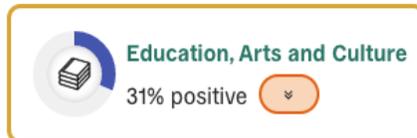
Critical focus topic



Critical focus topic

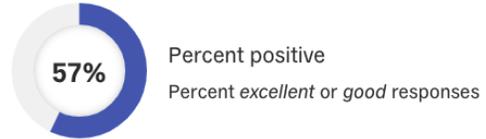
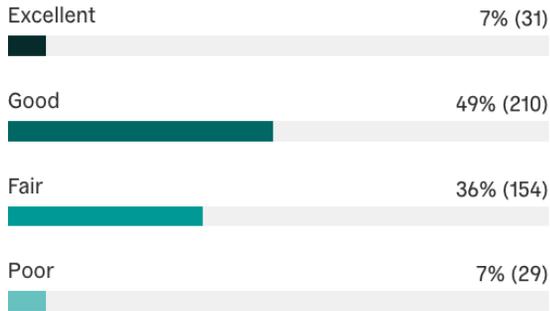


Critical focus topic

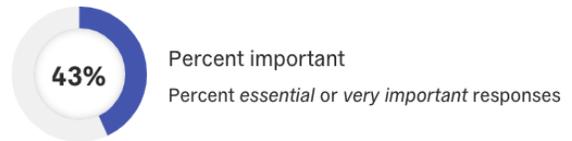
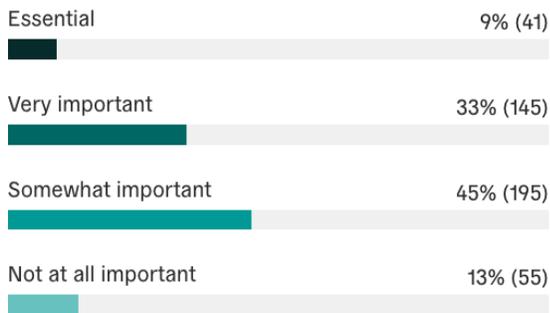


Section 6: Community Design

Quality of overall design or layout of Missaukee County’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)



Importance of overall design or layout of Missaukee County’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)



Related Survey Results

The characteristics below are associated with the Community Design topic

i Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.

i Certain benchmarks unavailable

Because this survey includes new characteristics, we can't determine your benchmark performance on the new characteristics until a sufficient number of communities have completed surveying. We'll email you when we've determined more of your benchmark performances.

Quality of Community

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *excellent* or *good*.

Characteristic	% positive 	National Benchmark 
Overall design or layout of Missaukee County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	57%	

Importance of Community

Comparisons are based on percent important: the percentage of responses that rated the characteristic as *essential* or *very important*.

Characteristic	% important 	National Benchmark 
Overall design or layout of Missaukee County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	43%	

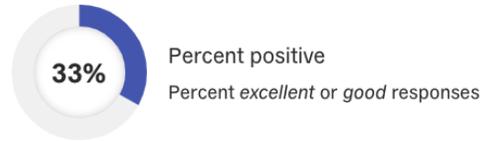
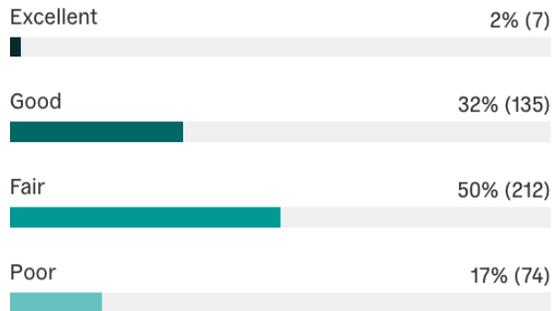
Housing Challenges

Comparisons are based on percent problematic: the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

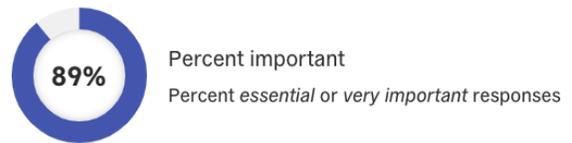
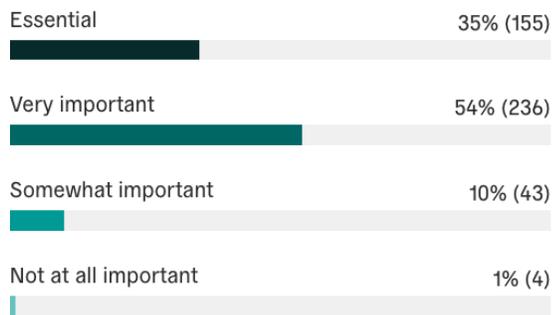
Characteristic	% problematic	∨	National Benchmark 
Finding affordable, quality housing	44%		N/A
Making rent or mortgage payments	22%		N/A

Section 7: Economy

Quality of overall economic health of Missaukee County



Importance of overall economic health of Missaukee County



Related Survey Results

The characteristics below are associated with the Economy topic

i Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.

i Certain benchmarks unavailable

Because this survey includes new characteristics, we can't determine your benchmark performance on the new characteristics until a sufficient number of communities have completed surveying. We'll email you when we've determined more of your benchmark performances.

Quality of Community

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *excellent* or *good*.

Characteristic	% positive 	National Benchmark 
Overall economic health of Missaukee County	33%	

Importance of Community

Comparisons are based on percent important: the percentage of responses that rated the characteristic as *essential* or *very important*.

Characteristic	% important 	National Benchmark 
Overall economic health of Missaukee County	89%	

Business Climate

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *excellent* or *good*.

Characteristic	% positive 	National Benchmark 
Missaukee County as a place to visit	82%	
Missaukee County as a place to work	44%	

Economic Challenges

Comparisons are based on percent problematic: the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

Characteristic	% problematic 	National Benchmark 
Reduced household income	33%	N/A
Paying taxes	22%	N/A
The lack of local government services available to help your household recover from the pandemic	18%	N/A

Employment Challenges

Comparisons are based on percent problematic: the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

Characteristic	% problematic	National Benchmark 
Loss of job(s)	29%	N/A
Lack of skills/training to get a job that pays a livable wage	25%	N/A
Fear of losing job	21%	N/A

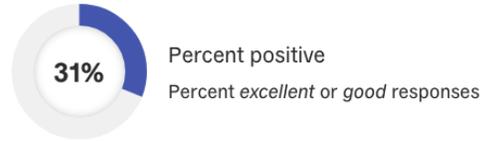
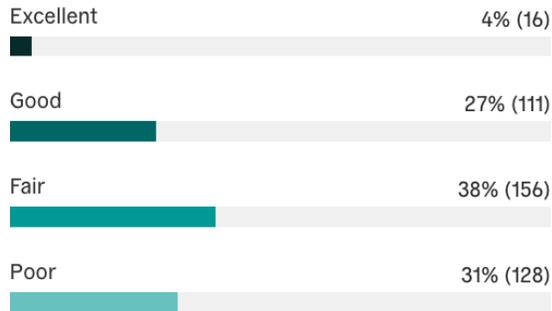
Household Challenges

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *very positive* or *somewhat positive*.

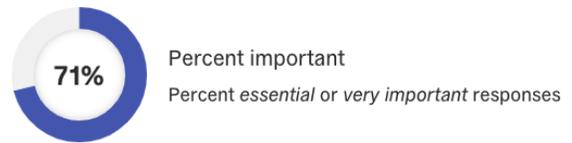
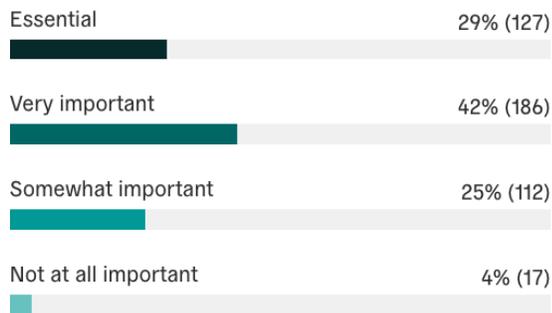
Characteristic	% positive	National Benchmark 
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	14%	

Section 8: Education, Arts and Culture

Quality of overall opportunities for education, culture and the arts



Importance of overall opportunities for education, culture and the arts



Related Survey Results

The characteristics below are associated with the Education, Arts and Culture topic

i Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.

i Certain benchmarks unavailable

Because this survey includes new characteristics, we can't determine your benchmark performance on the new characteristics until a sufficient number of communities have completed surveying. We'll email you when we've determined more of your benchmark performances.

Quality of Community

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *excellent* or *good*.

Characteristic	% positive 	National Benchmark 
Overall opportunities for education, culture and the arts	31%	

Importance of Community

Comparisons are based on percent important: the percentage of responses that rated the characteristic as *essential* or *very important*.

Characteristic	% important 	National Benchmark 
Overall opportunities for education, culture and the arts	71%	

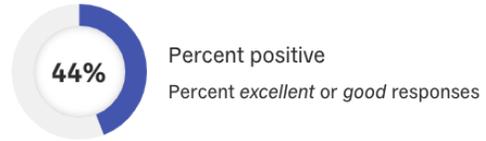
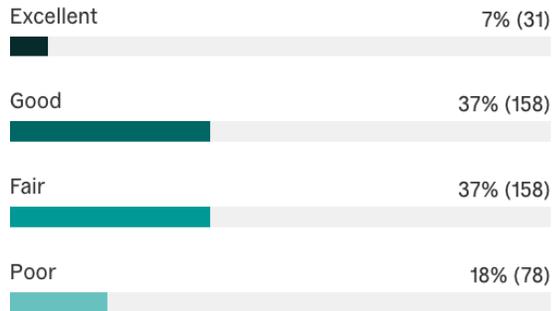
Educational/Child Care Challenges

Comparisons are based on percent problematic: the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

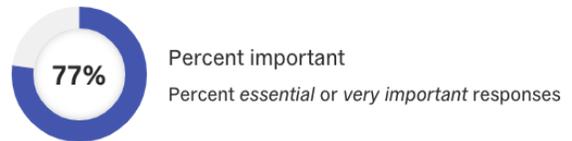
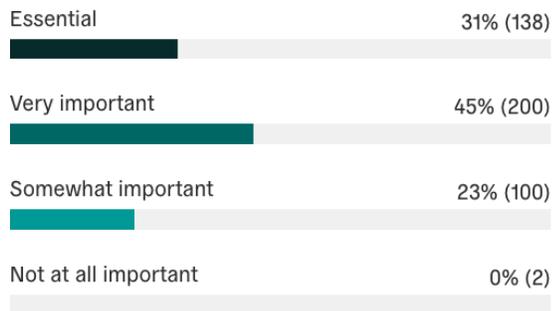
Characteristic	% problematic	National Benchmark 
Lack of affordable quality child care	38%	N/A
Lack of affordable options for higher education (e.g. universities, community colleges)	27%	N/A
Lack of a quality public school system in your neighborhood	17%	N/A

Section 9: Health and Wellness

Quality of overall health and wellness opportunities in Missaukee County



Importance of overall health and wellness opportunities in Missaukee County



Related Survey Results

The characteristics below are associated with the Health and Wellness topic

i Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.

i Certain benchmarks unavailable

Because this survey includes new characteristics, we can't determine your benchmark performance on the new characteristics until a sufficient number of communities have completed surveying. We'll email you when we've determined more of your benchmark performances.

Quality of Community

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *excellent* or *good*.

Characteristic	% positive 	National Benchmark 
Overall health and wellness opportunities in Missaukee County	44%	

Importance of Community

Comparisons are based on percent important: the percentage of responses that rated the characteristic as *essential* or *very important*.

Characteristic	% important 	National Benchmark 
Overall health and wellness opportunities in Missaukee County	77%	

Behavioral Health Challenges

Comparisons are based on percent problematic: the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

Characteristic	% problematic	▼	National Benchmark ⓘ
Lack of affordable quality mental health care	32%		N/A
The emotional health of household members	24%		N/A
Drug or alcohol abuse	7%		N/A

Food Security Challenges

Comparisons are based on percent problematic: the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

Characteristic	% problematic	▼	National Benchmark ⓘ
Paying for food	27%		N/A
Finding affordable, quality food	23%		N/A

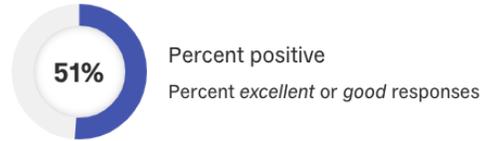
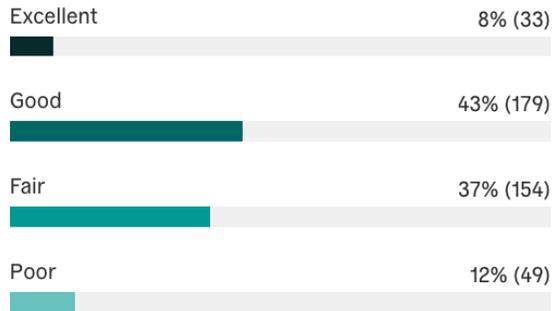
Health Challenges

Comparisons are based on percent problematic: the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

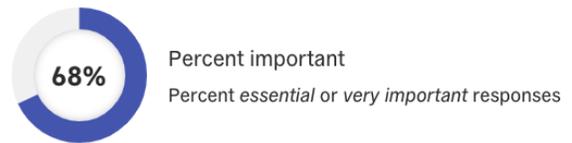
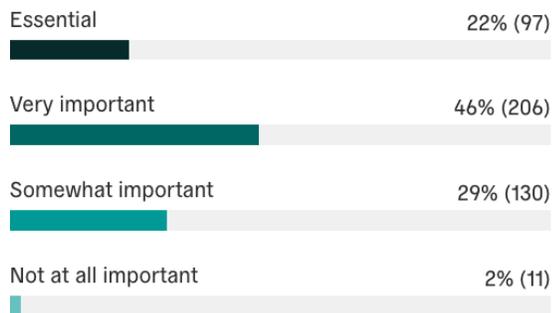
Characteristic	% problematic	National Benchmark 
Exposure to COVID-19	32%	N/A
Lack of affordable quality health care	31%	N/A
Paying for health care	29%	N/A
The physical health of household members	21%	N/A
Access to medical services (e.g., emergency care, basic medical care and needed prescriptions)	15%	N/A

Section 10: Inclusivity

Quality of residents' connection and engagement with their community



Importance of residents' connection and engagement with their community



Related Survey Results

The characteristics below are associated with the Inclusivity topic

i Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.

i Certain benchmarks unavailable

Because this survey includes new characteristics, we can't determine your benchmark performance on the new characteristics until a sufficient number of communities have completed surveying. We'll email you when we've determined more of your benchmark performances.

Quality of Community

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *excellent* or *good*.

Characteristic	% positive 	National Benchmark 
Missaukee County as a place to raise children	81%	
Missaukee County as a place to retire	80%	
Sense of community	63%	
Residents' connection and engagement with their community	51%	

Importance of Community

Comparisons are based on percent important: the percentage of responses that rated the characteristic as *essential* or *very important*.

Characteristic	% important 	National Benchmark 
Residents' connection and engagement with their community	68%	

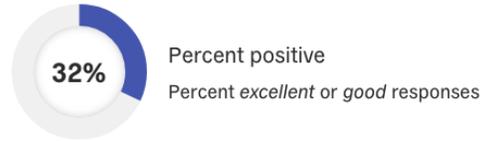
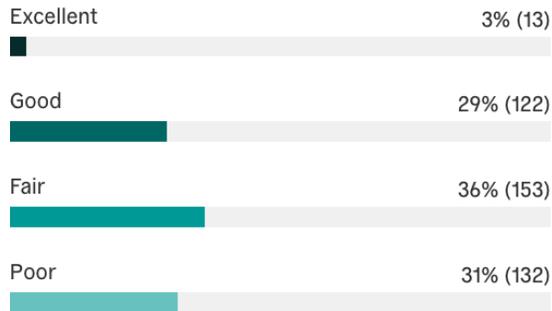
Inclusion Challenges

Comparisons are based on percent problematic: the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

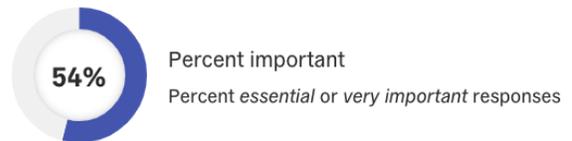
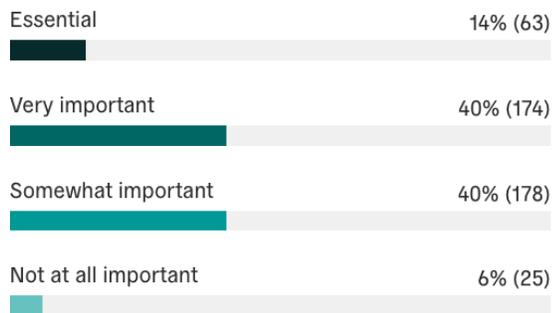
Characteristic	% problematic 	National Benchmark 
Not knowing what services are available in your community	32%	N/A
Feeling like your voice is heard in the community	31%	N/A
Feeling like you don't fit in or belong	14%	N/A
Being treated unfairly or discriminated against because of your age	12%	N/A

Section 11: Mobility

Quality of overall quality of the transportation system (auto, bicycle, foot, bus) in Missaukee County



Importance of overall quality of the transportation system (auto, bicycle, foot, bus) in Missaukee County



Related Survey Results

The characteristics below are associated with the Mobility topic

i Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.

i Certain benchmarks unavailable

Because this survey includes new characteristics, we can't determine your benchmark performance on the new characteristics until a sufficient number of communities have completed surveying. We'll email you when we've determined more of your benchmark performances.

Quality of Community

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *excellent* or *good*.

Characteristic	% positive 	National Benchmark 
Overall quality of the transportation system (auto, bicycle, foot, bus) in Missaukee County	32%	

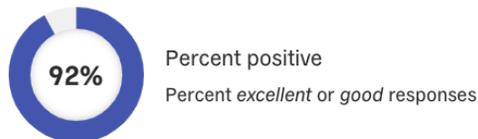
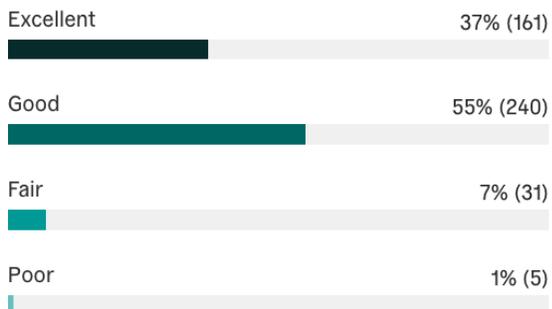
Importance of Community

Comparisons are based on percent important: the percentage of responses that rated the characteristic as *essential* or *very important*.

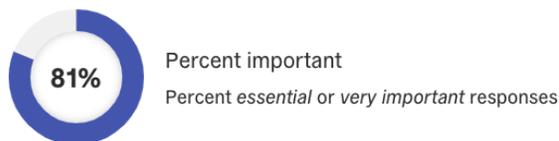
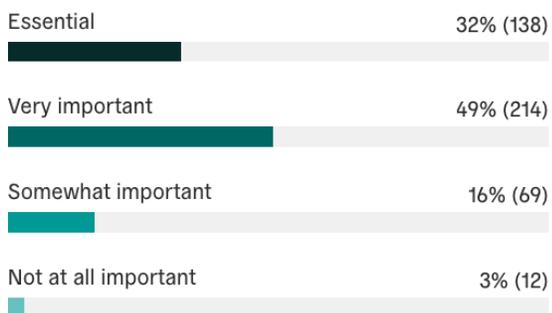
Characteristic	% important 	National Benchmark 
Overall quality of the transportation system (auto, bicycle, foot, bus) in Missaukee County	54%	

Section 12: Natural Environment

Quality of overall quality of natural environment in Missaukee County



Importance of overall quality of natural environment in Missaukee County



Related Survey Results

The characteristics below are associated with the Natural Environment topic

i Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.

i Certain benchmarks unavailable

Because this survey includes new characteristics, we can't determine your benchmark performance on the new characteristics until a sufficient number of communities have completed surveying. We'll email you when we've determined more of your benchmark performances.

Quality of Community

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *excellent* or *good*.

Characteristic	% positive 	National Benchmark 
Overall quality of natural environment in Missaukee County	92%	

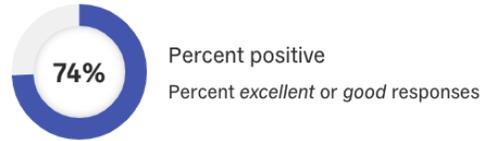
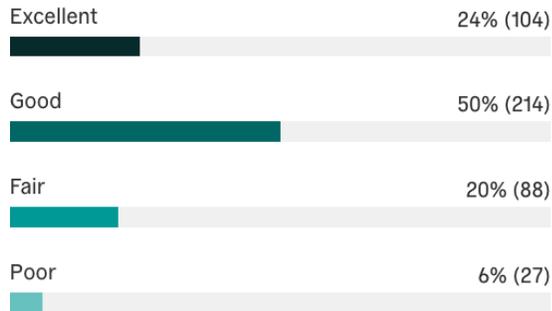
Importance of Community

Comparisons are based on percent important: the percentage of responses that rated the characteristic as *essential* or *very important*.

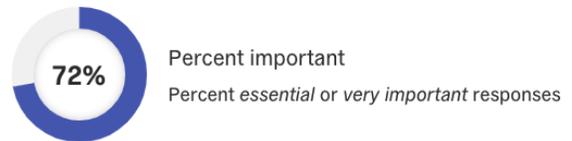
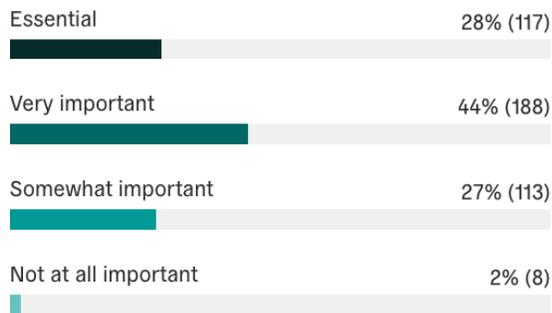
Characteristic	% important 	National Benchmark 
Overall quality of natural environment in Missaukee County	81%	

Section 13: Parks and Recreation

Quality of overall quality of parks and recreation opportunities



Importance of overall quality of parks and recreation opportunities



Related Survey Results

The characteristics below are associated with the Parks and Recreation topic

i Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.

i Certain benchmarks unavailable

Because this survey includes new characteristics, we can't determine your benchmark performance on the new characteristics until a sufficient number of communities have completed surveying. We'll email you when we've determined more of your benchmark performances.

Quality of Community

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *excellent* or *good*.

Characteristic	% positive 	National Benchmark 
Overall quality of parks and recreation opportunities	74%	

Importance of Community

Comparisons are based on percent important: the percentage of responses that rated the characteristic as *essential* or *very important*.

Characteristic	% important 	National Benchmark 
Overall quality of parks and recreation opportunities	72%	

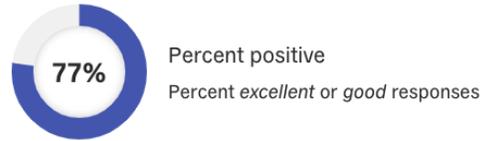
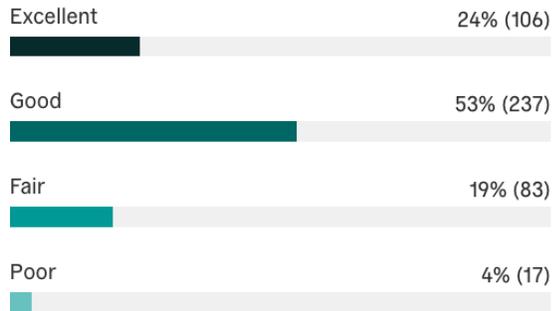
Additional Parks and Recreation Questions

Comparisons are based on percent problematic: the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

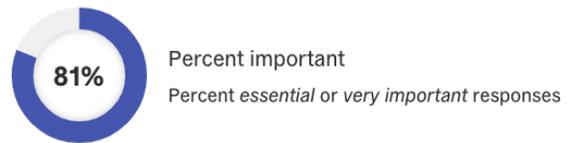
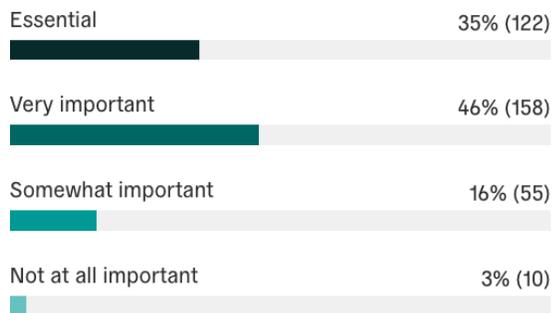
Characteristic	% problematic	National Benchmark 
Lack of parks or outdoor spaces for recreation and leisure	14%	N/A

Section 14: Safety

Quality of overall feeling of safety in Missaukee County



Importance of overall feeling of safety in Missaukee County



Related Survey Results

The characteristics below are associated with the Safety topic

i Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.

i Certain benchmarks unavailable

Because this survey includes new characteristics, we can't determine your benchmark performance on the new characteristics until a sufficient number of communities have completed surveying. We'll email you when we've determined more of your benchmark performances.

Quality of Community

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *excellent* or *good*.

Characteristic	% positive 	National Benchmark 
Overall feeling of safety in Missaukee County	77%	

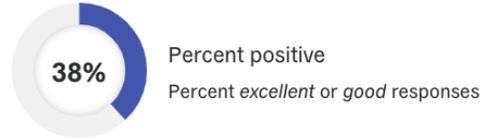
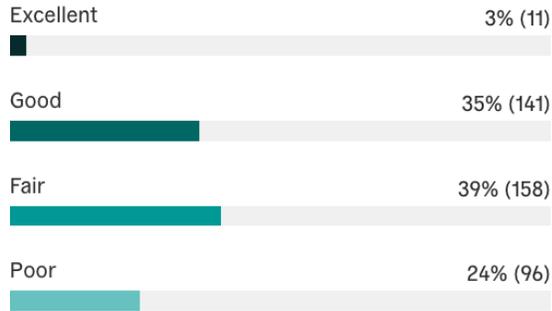
Importance of Community

Comparisons are based on percent important: the percentage of responses that rated the characteristic as *essential* or *very important*.

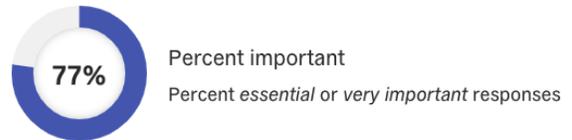
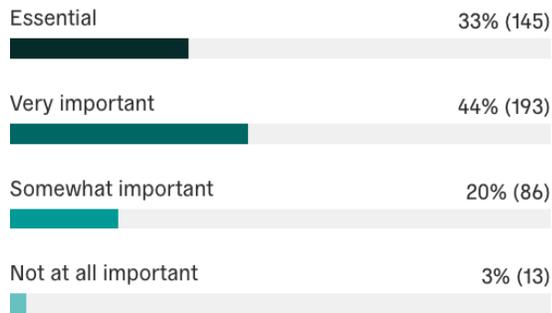
Characteristic	% important 	National Benchmark 
Overall feeling of safety in Missaukee County	81%	

Section 15: Utilities

Quality of overall quality of the utility infrastructure in Missaukee County (water, sewer, storm water, electric/gas, broadband)



Importance of overall quality of the utility infrastructure in Missaukee County (water, sewer, storm water, electric/gas, broadband)



Related Survey Results

The characteristics below are associated with the Utilities topic

i Trends unavailable

Because Missaukee County, MI doesn't have any prior measurements, these trends aren't available. Trends will be available after this survey has been conducted a second time.

i Certain benchmarks unavailable

Because this survey includes new characteristics, we can't determine your benchmark performance on the new characteristics until a sufficient number of communities have completed surveying. We'll email you when we've determined more of your benchmark performances.

Quality of Community

Comparisons are based on percent positive: the percentage of responses that rated the characteristic as *excellent* or *good*.

Characteristic	% positive 	National Benchmark 
Overall quality of the utility infrastructure in Missaukee County (water, sewer, storm water, electric/gas, broadband)	38%	

Importance of Community

Comparisons are based on percent important: the percentage of responses that rated the characteristic as *essential* or *very important*.

Characteristic	% important 	National Benchmark 
Overall quality of the utility infrastructure in Missaukee County (water, sewer, storm water, electric/gas, broadband)	77%	

Technology Challenges

Comparisons are based on percent problematic: the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

Characteristic	% problematic	National Benchmark 
Having access to good internet/broadband service	61%	N/A
Affording good internet/broadband service	53%	N/A
Lack of technology to do work or school work from home	50%	N/A

Water and Sanitation Challenges

Comparisons are based on percent problematic: the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

Characteristic	% problematic	National Benchmark 
Having safe and reliable tap/drinking water	11%	N/A
Having a safe and reliable sewer system	8%	N/A

Section 16: Full Responses to Survey Questions (Including No Opinion)

These results include all questions. The results include the percentage that responded for each answer choice and the number of responses. If the choices included a choice with no opinion (like don't know or not applicable), they will be shown in this section. The following section shows the results without no opinion choices.

1. Do You Live in Missaukee County?

Answer Choice	Percent
Yes	100% (447)
No	0% (0)

2. Do You Own or Manage a Business in Missaukee County?

Answer Choice	Percent
Yes	15% (69)
No	85% (377)

3. Please rate each of the following aspects of quality of life in Missaukee County.

Characteristic	Excellent	Good	Fair	Poor	Don't Know
Missaukee County as a place to live	32% (144)	51% (229)	15% (66)	2% (8)	0% (0)
Your neighborhood as a place to live	40% (177)	40% (178)	17% (73)	3% (15)	0% (0)
Missaukee County as a place to raise children	30% (133)	45% (197)	13% (59)	4% (18)	8% (34)
Missaukee County as a place to work	11% (49)	27% (118)	26% (115)	22% (98)	14% (62)
Missaukee County as a place to visit	33% (145)	47% (207)	14% (62)	4% (18)	2% (9)
Missaukee County as a place to retire	36% (160)	39% (176)	14% (61)	5% (23)	6% (26)
Overall quality of life in Missaukee County	24% (104)	55% (244)	19% (83)	2% (10)	0% (1)
Sense of community	21% (90)	42% (184)	27% (118)	9% (42)	1% (6)

4. Please rate each of the following characteristics as they relate to Missaukee County as a whole.

Characteristic	Excellent	Good	Fair	Poor	Don't Know
Overall economic health of Missaukee County	2% (7)	30% (135)	48% (212)	17% (74)	4% (16)
Overall quality of the transportation system (auto, bicycle, foot, bus) in Missaukee County	3% (13)	27% (122)	34% (153)	30% (132)	6% (26)
Overall design or layout of Missaukee County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	7% (31)	48% (210)	35% (154)	7% (29)	4% (17)
Overall quality of the utility infrastructure (water, sewer, storm water, electric/gas, broadband)	3% (11)	32% (141)	36% (158)	22% (96)	7% (31)
Overall feeling of safety in Missaukee County	24% (106)	53% (237)	19% (83)	4% (17)	0% (0)
Overall quality of the natural environment in Missaukee County	37% (161)	54% (240)	7% (31)	1% (5)	1% (3)
Overall quality of parks and recreation opportunities	23% (104)	48% (214)	20% (88)	6% (27)	3% (11)
Overall health and wellness opportunities in Missaukee County	7% (31)	36% (158)	36% (158)	18% (78)	4% (16)
Overall opportunities for education, culture and the arts	4% (16)	25% (111)	35% (156)	29% (128)	7% (32)
Residents' connection and engagement with their community	7% (33)	40% (179)	35% (154)	11% (49)	6% (27)

5. Please rate following categories of Missaukee County government performance.

Characteristic	Excellent	Good	Fair	Poor	Don't Know
The overall quality of services provided by the City of Missaukee County	7% (32)	44% (195)	34% (150)	6% (26)	9% (41)
The overall direction that Missaukee County is taking	5% (21)	41% (181)	27% (120)	11% (49)	15% (67)
The job Missaukee County government does at welcoming resident involvement	3% (12)	25% (112)	37% (163)	15% (69)	20% (89)
Overall confidence in Missaukee County government	5% (24)	37% (164)	37% (167)	12% (51)	9% (39)
Being open and transparent to the public	5% (20)	33% (144)	33% (145)	11% (50)	19% (82)
Informing residents about issues facing the community	3% (15)	31% (136)	34% (151)	20% (89)	12% (53)
Treating all residents fairly	6% (27)	35% (156)	23% (100)	16% (71)	20% (88)
Spending public dollars wisely	4% (19)	31% (138)	25% (111)	14% (63)	25% (113)

6. Please rate how likely or unlikely you are to do the following:

Characteristic	Very Likely	Somewhat Likely	Somewhat Unlikely	Very Unlikely	Don't Know
Recommend living in Missaukee County to someone who asks	36% (162)	43% (192)	13% (56)	5% (24)	2% (11)

7. Please rate how important, if at all, you think it is for the Missaukee County community to focus on each of the following in the next 12 months.

Characteristic	Essential	Very Important	Somewhat Important	Not at All Important
Overall economic health of Missaukee County	35% (155)	54% (236)	10% (43)	1% (4)
Overall quality of the transportation system (auto, bicycle, foot, bus) in Missaukee County	14% (63)	40% (174)	40% (178)	6% (25)
Overall design or layout of Missaukee County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	9% (41)	33% (145)	45% (195)	13% (55)
Overall quality of the utility infrastructure (water, sewer, storm water, electric/gas, broadband)	33% (145)	44% (193)	20% (86)	3% (13)
Overall feeling of safety in Missaukee County	35% (122)	46% (158)	16% (55)	3% (10)
Overall quality of the natural environment in Missaukee County	32% (138)	49% (214)	16% (69)	3% (12)
Overall quality of parks and recreation opportunities	28% (117)	44% (188)	27% (113)	2% (8)
Overall health and wellness opportunities in Missaukee County	31% (138)	45% (200)	23% (100)	0% (2)
Overall opportunities for education, culture and the arts	29% (127)	42% (186)	25% (112)	4% (17)
Residents' connection and engagement with their community	22% (97)	47% (206)	29% (130)	2% (11)

8. We know the COVID-19 pandemic has been challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.

Characteristic	Major Problem	Moderate Problem	Minor Problem	Not a Problem	Not Applicable
Exposure to COVID-19	9% (40)	22% (96)	23% (101)	44% (194)	3% (11)
The physical health of household members	7% (31)	14% (61)	21% (91)	58% (258)	0% (2)
The emotional health of household members	5% (21)	19% (83)	24% (106)	51% (227)	1% (4)
Drug or alcohol abuse	3% (13)	3% (11)	3% (11)	69% (306)	23% (101)
Access to medical services (e.g., emergency care, basic medical care and needed prescriptions)	5% (22)	10% (44)	27% (122)	56% (248)	2% (8)
Lack of affordable quality health care	12% (51)	18% (82)	18% (79)	49% (217)	4% (16)
Lack of affordable quality mental health care	14% (61)	15% (67)	16% (73)	44% (194)	11% (48)
Loss of job(s)	10% (42)	14% (60)	7% (31)	50% (219)	20% (90)
Fear of losing job	5% (24)	11% (47)	8% (36)	50% (221)	26% (116)
Reduced household income	11% (48)	17% (76)	14% (62)	44% (192)	14% (62)

Characteristic	Major Problem	Moderate Problem	Minor Problem	Not a Problem	Not Applicable
Paying for food	8% (35)	18% (78)	15% (67)	53% (235)	6% (27)
Making rent or mortgage payments	6% (27)	13% (56)	8% (35)	58% (255)	16% (70)
Paying taxes	8% (34)	12% (52)	10% (43)	61% (269)	10% (42)
Paying for health care	17% (73)	11% (48)	17% (76)	49% (217)	6% (26)
The lack of local government services available to help your household recover from the pandemic	7% (32)	9% (39)	16% (70)	55% (243)	13% (56)
Lack of skills/training to get a job that pays a livable wage	9% (41)	8% (36)	8% (34)	46% (201)	29% (125)
Lack of affordable quality child care	12% (53)	10% (45)	7% (29)	30% (133)	41% (182)
Lack of a quality public school system in your neighborhood	3% (13)	9% (40)	9% (40)	49% (212)	30% (132)
Lack of affordable options for higher education (e.g. universities, community colleges)	9% (39)	10% (45)	15% (66)	36% (160)	29% (128)
Finding affordable, quality housing	21% (95)	12% (52)	10% (42)	32% (142)	25% (110)
Finding affordable, quality food	7% (32)	13% (58)	19% (84)	51% (223)	9% (39)

Characteristic	Major Problem	Moderate Problem	Minor Problem	Not a Problem	Not Applicable
Having safe and reliable tap/drinking water	4% (16)	6% (27)	8% (33)	72% (313)	11% (47)
Having a safe and reliable sewer system	2% (9)	4% (19)	11% (46)	63% (277)	20% (86)
Having access to good internet/broadband service	41% (179)	18% (80)	12% (54)	26% (112)	3% (12)
Affording good internet/broadband service	33% (145)	18% (78)	15% (64)	31% (135)	4% (19)
Lack of technology to do work or school work from home	24% (103)	15% (63)	9% (40)	29% (126)	24% (103)
Feeling like your voice is heard in the community	11% (46)	17% (75)	21% (92)	40% (176)	11% (51)
Not knowing what services are available in your community	12% (54)	18% (81)	29% (127)	37% (162)	3% (15)
Being treated unfairly or discriminated against because of your age	5% (20)	6% (28)	7% (32)	74% (328)	8% (34)
Feeling like you don't fit in or belong	6% (28)	7% (29)	11% (47)	70% (308)	6% (29)
Lack of parks or outdoor spaces for recreation and leisure	6% (27)	7% (29)	15% (68)	64% (285)	8% (34)

9. How would you rate your current knowledge of American Rescue Plan Act (ARPA)?

Characteristic	Very informed	Somewhat informed	Slightly informed	Not at all informed
How would you rate your current knowledge of American Rescue Plan Act (ARPA)?	8% (36)	27% (118)	33% (145)	32% (139)

10. Federal guidelines have been established for local government use of ARPA funds. Please rate how important, if at all, you think it is for the City of Missaukee County to spend the community-level ARPA funds on each of the following.

Characteristic	Essential	Very Important	Somewhat Important	Not at All Important	Don't Know
Services and programs to reduce the spread of COVID-19 (e.g., vaccinations, testing, purchases for personal protective gear, etc.)	19% (85)	27% (120)	30% (132)	19% (85)	4% (18)
Services to address behavioral healthcare needs increased by the pandemic (e.g., mental health treatment, substance abuse services, hotlines, etc.)	22% (97)	35% (153)	34% (147)	6% (28)	3% (11)
Economic aid to households experiencing housing, food, or other financial hardships	23% (102)	37% (159)	31% (136)	7% (31)	2% (7)

Characteristic	Essential	Very Important	Somewhat Important	Not at All Important	Don't Know
Investments in housing (e.g., services for individuals experiencing homelessness, affordable housing development, housing vouchers, etc.)	18% (80)	38% (166)	32% (141)	8% (34)	4% (16)
Increased services and programs to address the health of communities and residents hardest hit by pandemic (e.g., increased funding for community health workers, community violence intervention programs)	16% (69)	38% (164)	35% (150)	7% (31)	5% (20)
Financial aid to high poverty school districts to help reduce gaps in educational achievement	23% (99)	33% (145)	29% (123)	9% (39)	6% (26)
Services or programs to promote healthy childhood environments (e.g., expanded childcare, enhanced services for child welfare-involved families and foster youth)	23% (100)	35% (150)	30% (131)	7% (31)	5% (23)
Assistance to workers who lost jobs or wages due to the pandemic (e.g., aid to unemployed workers, job training)	11% (50)	25% (107)	38% (165)	22% (96)	4% (18)
Economic aid and assistance to small businesses and non-profits experiencing financial hardships due to the pandemic	18% (81)	41% (180)	29% (127)	9% (41)	3% (11)
Economic aid to speed the recovery of the tourism, travel, and hospitality sectors	11% (49)	30% (133)	32% (142)	21% (91)	5% (24)
Assistance to employers to help pay health care and safety workers dedicated to COVID-19 response	16% (71)	33% (144)	31% (134)	14% (64)	6% (26)

Characteristic	Essential	Very Important	Somewhat Important	Not at All Important	Don't Know
Assistance to employers to help provide premium pay to essential workers who face the greatest health risks due to their service (e.g. teachers, bus drivers, grocery store employees)	20% (89)	32% (139)	32% (140)	14% (61)	2% (9)
Replace lost revenues of your local government due to COVID-19 so that local government services return to pre-COVID level	11% (47)	27% (115)	38% (164)	20% (87)	5% (21)
Investments in the water and sewer system	11% (50)	22% (95)	36% (155)	22% (96)	9% (40)
Investments in broadband infrastructure (e.g., high speed internet)	43% (190)	27% (117)	18% (80)	9% (39)	3% (14)
Investments in parks, public plazas, and other public outdoor recreation spaces	12% (54)	24% (108)	42% (183)	19% (85)	2% (10)

11. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

Answer Choice	Percent
Very positive	2% (11)
Somewhat positive	11% (48)
Neutral	34% (148)
Somewhat negative	30% (133)
Very negative	16% (72)
Don't Know	7% (30)

12. What is your gender?

Answer Choice	Percent
Female	49% (213)
Male	51% (219)
Identify in another way	0% (0)

**13. How much do you anticipate your household's total income before taxes will be for the current year?
(Please include in your total income money from all sources for all persons living in your household.)**

Answer Choice	Percent
Less than \$25,000	17% (74)
\$25,000 to \$49,999	32% (139)
\$50,000 to \$74,999	23% (98)
\$75,000 to \$99,999	10% (45)
\$100,000 to \$149,999	13% (57)
\$150,000 to \$199,999	2% (10)
\$200,000 or more.	2% (7)

14. Do any children 17 or under live in your household?

Answer Choice	Percent
No	53% (237)
Yes	47% (207)

15. Are you or any other members of your household aged 65 or older?

Answer Choice	Percent
No	65% (292)
Yes	35% (155)

16. Do you rent or own your home?

Answer Choice	Percent
Rent	18% (80)
Own	82% (365)

17. Which best describes the building you live in?

Answer Choice	Percent
One family house detached from any other houses	82% (367)
Building with two or more homes (duplex, townhome, apartment or condominium)	3% (15)
Mobile home	14% (62)
Other	0% (2)

18. What is your highest completed level of education?

Answer Choice	Percent
Some high school	2% (9)
Completed high school/GED	22% (98)
Some college/technical degree/associates degree	43% (189)
Bachelor's degree	21% (93)
Master's degree or Doctoral degree/Professional degree	12% (53)

19. In which category is your age?

Answer Choice	Percent
18-24 years	2% (11)
18-24 years	15% (66)
35-44 years	9% (40)
45-54 years	17% (77)
55-64 years	22% (96)
65-74 years	23% (101)
75 years or older	12% (55)

20. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

Answer Choice	Percent
American Indian or Alaska Native	3% (12)
Asian	0% (1)
Black or African American	0% (1)
Native Hawaiian or Other Pacific Islander	0% (1)
White	95% (424)
A race not listed	2% (9)

21. Are you of Hispanic, Latino/a/x, or Spanish origin?

Answer Choice	Percent
No, not of Hispanic, Latino/a/x, or Spanish origin	99% (429)
Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	1% (3)

22. Using the map above, please tell us which area your residence is located in.

Answer Choice	Percent
1	1% (4)
2	4% (19)
3	5% (24)
4	5% (21)
5	10% (43)
6	4% (16)
7	1% (5)
8	23% (101)
9	11% (49)
10	3% (15)
11	5% (22)
12	9% (39)
13	6% (28)
14	6% (25)
15	8% (34)

23. Do you work in the boundaries of Missaukee County?

Not including don't know

Answer Choice	Percent
Yes	36% (159)
No	64% (283)

Section 16: Full Responses to Survey Questions (Excluding No Opinion)

These results include all questions. The results include the percentage that responded for each answer choice and the number of responses. If the choices included a choice with no opinion (like don't know or not applicable), the tables in the prior section show the results with those no opinion choices. This section shows the results without those choices.

1. Do You Live in Missaukee County?

Answer Choice	Percent
Yes	100% (447)
No	0% (0)

2. Do You Own or Manage a Business in Missaukee County?

Answer Choice	Percent
Yes	15% (69)
No	85% (377)

3. Please rate each of the following aspects of quality of life in Missaukee County.

Not including don't know

Characteristic	Excellent	Good	Fair	Poor
Missaukee County as a place to live	32% (144)	51% (229)	15% (66)	2% (8)
Your neighborhood as a place to live	40% (177)	40% (178)	17% (73)	3% (15)
Missaukee County as a place to raise children	33% (133)	48% (197)	15% (59)	4% (18)
Missaukee County as a place to work	13% (49)	31% (118)	30% (115)	26% (98)
Missaukee County as a place to visit	34% (145)	48% (207)	14% (62)	4% (18)
Missaukee County as a place to retire	38% (160)	42% (176)	15% (61)	6% (23)
Overall quality of life in Missaukee County	24% (104)	55% (244)	19% (83)	2% (10)
Sense of community	21% (90)	42% (184)	27% (118)	10% (42)

4. Please rate each of the following characteristics as they relate to Missaukee County as a whole.

Not including don't know

Characteristic	Excellent	Good	Fair	Poor
Overall economic health of Missaukee County	2% (7)	32% (135)	50% (212)	17% (74)
Overall quality of the transportation system (auto, bicycle, foot, bus) in Missaukee County	3% (13)	29% (122)	36% (153)	31% (132)
Overall design or layout of Missaukee County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	7% (31)	49% (210)	36% (154)	7% (29)
Overall quality of the utility infrastructure (water, sewer, storm water, electric/gas, broadband)	3% (11)	35% (141)	39% (158)	24% (96)
Overall feeling of safety in Missaukee County	24% (106)	53% (237)	19% (83)	4% (17)
Overall quality of the natural environment in Missaukee County	37% (161)	55% (240)	7% (31)	1% (5)
Overall quality of parks and recreation opportunities	24% (104)	50% (214)	20% (88)	6% (27)
Overall health and wellness opportunities in Missaukee County	7% (31)	37% (158)	37% (158)	18% (78)
Overall opportunities for education, culture and the arts	4% (16)	27% (111)	38% (156)	31% (128)
Residents' connection and engagement with their community	8% (33)	43% (179)	37% (154)	12% (49)

5. Please rate following categories of Missaukee County government performance.

Not including don't know

Characteristic	Excellent	Good	Fair	Poor
The overall quality of services provided by the City of Missaukee County	8% (32)	48% (195)	37% (150)	7% (26)
The overall direction that Missaukee County is taking	6% (21)	49% (181)	32% (120)	13% (49)
The job Missaukee County government does at welcoming resident involvement	3% (12)	32% (112)	46% (163)	19% (69)
Overall confidence in Missaukee County government	6% (24)	40% (164)	41% (167)	13% (51)
Being open and transparent to the public	6% (20)	40% (144)	40% (145)	14% (50)
Informing residents about issues facing the community	4% (15)	35% (136)	39% (151)	23% (89)
Treating all residents fairly	8% (27)	44% (156)	28% (100)	20% (71)
Spending public dollars wisely	6% (19)	42% (138)	33% (111)	19% (63)

6. Please rate how likely or unlikely you are to do the following:

Not including don't know

Characteristic	Very likely	Somewhat likely	Somewhat unlikely	Very Unlikely
Recommend living in Missaukee County to someone who asks	37% (162)	44% (192)	13% (56)	6% (24)

7. Please rate how important, if at all, you think it is for the Missaukee County community to focus on each of the following in the next 12 months.

Not including don't know

Characteristic	Essential	Very Important	Somewhat important	Not at all important
Overall economic health of Missaukee County	35% (155)	54% (236)	10% (43)	1% (4)
Overall quality of the transportation system (auto, bicycle, foot, bus) in Missaukee County	14% (63)	40% (174)	40% (178)	6% (25)
Overall design or layout of Missaukee County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	9% (41)	33% (145)	45% (195)	13% (55)
Overall quality of the utility infrastructure (water, sewer, storm water, electric/gas, broadband)	33% (145)	44% (193)	20% (86)	3% (13)
Overall feeling of safety in Missaukee County	35% (122)	46% (158)	16% (55)	3% (10)
Overall quality of the natural environment in Missaukee County	32% (138)	49% (214)	16% (69)	3% (12)
Overall quality of parks and recreation opportunities	28% (117)	44% (188)	27% (113)	2% (8)
Overall health and wellness opportunities in Missaukee County	31% (138)	45% (200)	23% (100)	0% (2)
Overall opportunities for education, culture and the arts	29% (127)	42% (186)	25% (112)	4% (17)
Residents' connection and engagement with their community	22% (97)	47% (206)	29% (130)	2% (11)

8. We know the COVID-19 pandemic has been challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.

Not including don't know

Characteristic	Major problem	Moderate problem	Minor Problem	Not a Problem
Exposure to COVID-19	9% (40)	22% (96)	23% (101)	45% (194)
The physical health of household members	7% (31)	14% (61)	21% (91)	58% (258)
The emotional health of household members	5% (21)	19% (83)	24% (106)	52% (227)
Drug or alcohol abuse	4% (13)	3% (11)	3% (11)	90% (306)
Access to medical services (e.g., emergency care, basic medical care and needed prescriptions)	5% (22)	10% (44)	28% (122)	57% (248)
Lack of affordable quality health care	12% (51)	19% (82)	18% (79)	51% (217)
Lack of affordable quality mental health care	15% (61)	17% (67)	18% (73)	49% (194)
Loss of job(s)	12% (42)	17% (60)	9% (31)	62% (219)
Fear of losing job	7% (24)	14% (47)	11% (36)	67% (221)
Reduced household income	13% (48)	20% (76)	16% (62)	51% (192)

Characteristic	Major problem	Moderate problem	Minor Problem	Not a Problem
Paying for food	9% (35)	19% (78)	16% (67)	57% (235)
Making rent or mortgage payments	7% (27)	15% (56)	9% (35)	68% (255)
Paying taxes	9% (34)	13% (52)	11% (43)	68% (269)
Paying for health care	18% (73)	12% (48)	18% (76)	52% (217)
The lack of local government services available to help your household recover from the pandemic	8% (32)	10% (39)	18% (70)	63% (243)
Lack of skills/training to get a job that pays a livable wage	13% (41)	12% (36)	11% (34)	65% (201)
Lack of affordable quality child care	20% (53)	17% (45)	11% (29)	51% (133)
Lack of a quality public school system in your neighborhood	4% (13)	13% (40)	13% (40)	70% (212)
Lack of affordable options for higher education (e.g. universities, community colleges)	13% (39)	15% (45)	21% (66)	51% (160)
Finding affordable, quality housing	29% (95)	16% (52)	13% (42)	43% (142)
Finding affordable, quality food	8% (32)	15% (58)	21% (84)	56% (223)

Characteristic	Major problem	Moderate problem	Minor Problem	Not a Problem
Having safe and reliable tap/drinking water	4% (16)	7% (27)	9% (33)	80% (313)
Having a safe and reliable sewer system	3% (9)	5% (19)	13% (46)	79% (277)
Having access to good internet/broadband service	42% (179)	19% (80)	13% (54)	26% (112)
Affording good internet/broadband service	34% (145)	18% (78)	15% (64)	32% (135)
Lack of technology to do work or school work from home	31% (103)	19% (63)	12% (40)	38% (126)
Feeling like your voice is heard in the community	12% (46)	19% (75)	24% (92)	45% (176)
Not knowing what services are available in your community	13% (54)	19% (81)	30% (127)	38% (162)
Being treated unfairly or discriminated against because of your age	5% (20)	7% (28)	8% (32)	80% (328)
Feeling like you don't fit in or belong	7% (28)	7% (29)	12% (47)	75% (308)
Lack of parks or outdoor spaces for recreation and leisure	7% (27)	7% (29)	17% (68)	70% (285)

9. How would you rate your current knowledge of American Rescue Plan Act (ARPA)?

Not including don't know

Characteristic	Very informed	Somewhat informed	Slightly informed	Not at all informed
How would you rate your current knowledge of American Rescue Plan Act (ARPA)?	8% (36)	27% (118)	33% (145)	32% (139)

10. Federal guidelines have been established for local government use of ARPA funds. Please rate how important, if at all, you think it is for the City of Missaukee County to spend the community-level ARPA funds on each of the following.

Not including don't know

Characteristic	Essential	Very Important	Somewhat Important	Not at all important
Services and programs to reduce the spread of COVID-19 (e.g., vaccinations, testing, purchases for personal protective gear, etc.)	20% (85)	28% (120)	31% (132)	20% (85)
Services to address behavioral healthcare needs increased by the pandemic (e.g., mental health treatment, substance abuse services, hotlines, etc.)	23% (97)	36% (153)	35% (147)	7% (28)
Economic aid to households experiencing housing, food, or other financial hardships	24% (102)	37% (159)	32% (136)	7% (31)

Characteristic	Essential	Very Important	Somewhat Important	Not at all important
Investments in housing (e.g., services for individuals experiencing homelessness, affordable housing development, housing vouchers, etc.)	19% (80)	39% (166)	33% (141)	8% (34)
Increased services and programs to address the health of communities and residents hardest hit by pandemic (e.g., increased funding for community health workers, community violence intervention programs)	17% (69)	40% (164)	36% (150)	7% (31)
Financial aid to high poverty school districts to help reduce gaps in educational achievement	24% (99)	36% (145)	30% (123)	10% (39)
Services or programs to promote healthy childhood environments (e.g., expanded childcare, enhanced services for child welfare-involved families and foster youth)	24% (100)	36% (150)	32% (131)	8% (31)
Assistance to workers who lost jobs or wages due to the pandemic (e.g., aid to unemployed workers, job training)	12% (50)	26% (107)	39% (165)	23% (96)
Economic aid and assistance to small businesses and non-profits experiencing financial hardships due to the pandemic	19% (81)	42% (180)	30% (127)	10% (41)
Economic aid to speed the recovery of the tourism, travel, and hospitality sectors	12% (49)	32% (133)	34% (142)	22% (91)
Assistance to employers to help pay health care and safety workers dedicated to COVID-19 response	17% (71)	35% (144)	33% (134)	15% (64)

Characteristic	Essential	Very Important	Somewhat Important	Not at all important
Assistance to employers to help provide premium pay to essential workers who face the greatest health risks due to their service (e.g. teachers, bus drivers, grocery store employees)	21% (89)	32% (139)	33% (140)	14% (61)
Replace lost revenues of your local government due to COVID-19 so that local government services return to pre-COVID level	11% (47)	28% (115)	40% (164)	21% (87)
Investments in the water and sewer system	13% (50)	24% (95)	39% (155)	24% (96)
Investments in broadband infrastructure (e.g., high speed internet)	45% (190)	28% (117)	19% (80)	9% (39)
Investments in parks, public plazas, and other public outdoor recreation spaces	13% (54)	25% (108)	43% (183)	20% (85)

11. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

Not including don't know

Answer Choice	Percent
Very positive	3% (11)
Somewhat positive	12% (48)
Neutral	36% (148)
Somewhat negative	32% (133)
Very negative	17% (72)

12. What is your gender?

Not including don't know

Answer Choice	Percent
Female	49% (213)
Male	51% (219)
Identify in another way	0% (0)

**13. How much do you anticipate your household's total income before taxes will be for the current year?
(Please include in your total income money from all sources for all persons living in your household.)**

Not including don't know

Answer Choice	Percent
Less than \$25,000	17% (74)
\$25,000 to \$49,999	32% (139)
\$50,000 to \$74,999	23% (98)
\$75,000 to \$99,999	10% (45)
\$100,000 to \$149,999	13% (57)
\$150,000 to \$199,999	2% (10)
\$200,000 or more.	2% (7)

14. Do any children 17 or under live in your household?

Not including don't know

Answer Choice	Percent
No	53% (237)
Yes	47% (207)

15. Are you or any other members of your household aged 65 or older?

Not including don't know

Answer Choice	Percent
No	65% (292)
Yes	35% (155)

16. Do you rent or own your home?

Not including don't know

Answer Choice	Percent
Rent	18% (80)
Own	82% (365)

17. Which best describes the building you live in?

Not including don't know

Answer Choice	Percent
One family house detached from any other houses	82% (367)
Building with two or more homes (duplex, townhome, apartment or condominium)	3% (15)
Mobile home	14% (62)
Other	0% (2)

18. What is your highest completed level of education?

Not including don't know

Answer Choice	Percent
Some high school	2% (9)
Completed high school/GED	22% (98)
Some college/technical degree/associates degree	43% (189)
Bachelor's degree	21% (93)
Master's degree or Doctoral degree/Professional degree	12% (53)

19. In which category is your age?

Not including don't know

Answer Choice	Percent
18-24 years	2% (11)
18-24 years	15% (66)
35-44 years	9% (40)
45-54 years	17% (77)
55-64 years	22% (96)
65-74 years	23% (101)
75 years or older	12% (55)

20. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

Not including don't know

Answer Choice	Percent
American Indian or Alaska Native	3% (12)
Asian	0% (1)
Black or African American	0% (1)
Native Hawaiian or Other Pacific Islander	0% (1)
White	95% (424)
A race not listed	2% (9)

21. Are you of Hispanic, Latino/a/x, or Spanish origin?

Not including don't know

Answer Choice	Percent
No, not of Hispanic, Latino/a/x, or Spanish origin	99% (429)
Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	1% (3)

22. Using the map above, please tell us which area your residence is located in.

Not including don't know

Answer Choice	Percent
1	1% (4)
2	4% (19)
3	5% (24)
4	5% (21)
5	10% (43)
6	4% (16)
7	1% (5)
8	23% (101)
9	11% (49)
10	3% (15)
11	5% (22)
12	9% (39)
13	6% (28)
14	6% (25)
15	8% (34)

23. Do you work in the boundaries of Missaukee County?

Not including don't know

Answer Choice	Percent
Yes	36% (159)
No	64% (283)

Section 17: National benchmark comparisons

Rated characteristics are eligible for trend and benchmark comparisons. For trends, the characteristic must have been asked in a prior survey, and to be statistically significant the difference between the last measurement and current measurements must be at least 7 percentage points. All characteristics should have benchmarks, and to be statistically significant (more/less favorable), the difference must be at least 10 points. To be much more favorable/unfavorable, difference must be at least 20 points.

Demographic questions aren't eligible for trend and benchmark comparisons. Though all survey questions are listed in this section, demographic questions are noted as not having trends or benchmarks.

1. Do You Live in Missaukee County?

Because this is a demographic question, it doesn't have trends or benchmarks.

2. Do You Own or Manage a Business in Missaukee County?

Because this is a demographic question, it doesn't have trends or benchmarks.

3. Please rate each of the following aspects of quality of life in Missaukee County.

Percent positive is the percentage of responses that rated the characteristic as excellent or good.

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Missaukee County as a place to live	83%	▼	19	20
Your neighborhood as a place to live	80%	▼	19	20
Missaukee County as a place to raise children	81%	▼	18	19

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Missaukee County as a place to work	44%		16	17
Missaukee County as a place to visit	82%		19	22
Missaukee County as a place to retire	80%		20	23
Overall quality of life in Missaukee County	79%		19	20
Sense of community	63%		23	24

4. Please rate each of the following characteristics as they relate to Missaukee County as a whole.

Percent positive is the percentage of responses that rated the characteristic as excellent or good.

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Overall economic health of Missaukee County	33%		20	21
Overall quality of the transportation system (auto, bicycle, foot, bus) in Missaukee County	32%		18	19
Overall design or layout of Missaukee County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	57%		22	23
Overall quality of the utility infrastructure (water, sewer, storm water, electric/gas, broadband)	38%		19	20

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Overall feeling of safety in Missaukee County	77%		17	18
Overall quality of the natural environment in Missaukee County	92%		19	21
Overall quality of parks and recreation opportunities	74%		18	19
Overall health and wellness opportunities in Missaukee County	44%		17	18
Overall opportunities for education, culture and the arts	31%		15	16
Residents' connection and engagement with their community	51%		18	19

5. Please rate following categories of Missaukee County government performance.

Percent positive is the percentage of responses that rated the characteristic as excellent or good.

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
The overall quality of services provided by the City of Missaukee County	56%		19	20
The overall direction that Missaukee County is taking	55%		19	20
The job Missaukee County government does at welcoming resident involvement	35%		19	20
Overall confidence in Missaukee County government	46%		17	18

Characteristic	% Positive	National Benchmark	Rank	# of Compared Communities
Being open and transparent to the public	46%	⌵	19	20
Informing residents about issues facing the community	38%	⌵	22	23
Treating all residents fairly	52%	⌵	18	19
Spending public dollars wisely	47%	-	-	-

6. Please indicate how likely or unlikely you are to do the following:

Percent positive is the percentage of responses that rated the characteristic as *likely* or *somewhat likely*.

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Recommend living in Missaukee County to someone who asks	81%	⌵	19	20

7. Please rate how important, if at all, you think it is for the Missaukee County community to focus on each of the following in the next 12 months.

Percent positive is the percentage of responses that rated the characteristic as *Essential* or *Very important*.

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Overall economic health of Missaukee County	89%	⌵	22	22

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Overall quality of the transportation system (auto, bicycle, foot, bus) in Missaukee County	54%		23	23
Overall design or layout of Missaukee County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	43%		23	23
Overall quality of the utility infrastructure (water, sewer, storm water, electric/gas, broadband)	77%		18	18
Overall feeling of safety in Missaukee County	81%		20	20
Overall quality of the natural environment in Missaukee County	81%		18	19
Overall quality of parks and recreation opportunities	72%		21	21
Overall health and wellness opportunities in Missaukee County	77%		18	18
Overall opportunities for education, culture and the arts	71%		21	21
Residents' connection and engagement with their community	68%		18	18

8. We know the COVID-19 pandemic has been challenging in many ways. Please rate how much of a problem, if at all, the following are for your household CURRENTLY.

Percent positive is the percentage of responses that rated the characteristic as *major problem* or *moderate problem*.

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Exposure to COVID-19	32%		-	-
The physical health of household members	21%		-	-
The emotional health of household members	24%		-	-
Drug or alcohol abuse	7%		-	-
Access to medical services (e.g., emergency care, basic medical care and needed prescriptions)	15%		-	-
Lack of affordable quality health care	31%		-	-
Lack of affordable quality mental health care	32%		-	-
Loss of job(s)	29%		-	-
Fear of losing job	21%		-	-
Reduced household income	33%		-	-
Paying for food	27%		-	-
Making rent or mortgage payments	22%		-	-

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Paying taxes	22%		-	-
Paying for health care	29%		-	-
The lack of local government services available to help your household recover from the pandemic	18%		-	-
Lack of skills/training to get a job that pays a livable wage	25%		-	-
Lack of affordable quality child care	38%		-	-
Lack of a quality public school system in your neighborhood	17%		-	-
Lack of affordable options for higher education (e.g. universities, community colleges)	27%		-	-
Finding affordable, quality housing	44%		-	-
Finding affordable, quality food	23%		-	-
Having safe and reliable tap/drinking water	11%		-	-
Having a safe and reliable sewer system	8%		-	-
Having access to good internet/broadband service	61%		-	-
Affording good internet/broadband service	53%		-	-

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Lack of technology to do work or school work from home	50%		-	-
Feeling like your voice is heard in the community	31%		-	-
Not knowing what services are available in your community	32%		-	-
Being treated unfairly or discriminated against because of your age	12%		-	-
Feeling like you don't fit in or belong	14%		-	-
Lack of parks or outdoor spaces for recreation and leisure	14%		-	-

9. How would you rate your current knowledge of American Rescue Plan Act (ARPA)?

Percent positive is the percentage of responses that rated the characteristic as *very informed* or *somewhat informed*.

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
The overall quality of services provided by the City of Missaukee County	35%		-	-

10. Federal guidelines have been established for local government use of ARPA funds. Please rate how important, if at all, you think it is for the City of Missaukee County to spend the community-level ARPA funds on each of the following.

Percent positive is the percentage of responses that rated the characteristic as *essential* or *very important*.

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Services and programs to reduce the spread of COVID-19 (e.g., vaccinations, testing, purchases for personal protective gear, etc.)	49%		-	-
Services to address behavioral healthcare needs increased by the pandemic (e.g., mental health treatment, substance abuse services, hotlines, etc.)	59%		-	-
Economic aid to households experiencing housing, food, or other financial hardships	61%		-	-
Investments in housing (e.g., services for individuals experiencing homelessness, affordable housing development, housing vouchers, etc.)	58%		-	-
Increased services and programs to address the health of communities and residents hardest hit by pandemic (e.g., increased funding for community health workers, community violence intervention programs)	56%		-	-
Financial aid to high poverty school districts to help reduce gaps in educational achievement	60%		-	-
Services or programs to promote healthy childhood environments (e.g., expanded childcare, enhanced services for child welfare-involved families and foster youth)	61%		-	-
Assistance to workers who lost jobs or wages due to the pandemic (e.g., aid to unemployed workers, job training)	38%		-	-

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
Economic aid and assistance to small businesses and non-profits experiencing financial hardships due to the pandemic	61%		-	-
Economic aid to speed the recovery of the tourism, travel, and hospitality sectors	44%		-	-
Assistance to employers to help pay health care and safety workers dedicated to COVID-19 response	52%		-	-
Assistance to employers to help provide premium pay to essential workers who face the greatest health risks due to their service (e.g. teachers, bus drivers, grocery store employees)	53%		-	-
Replace lost revenues of your local government due to COVID-19 so that local government services return to pre-COVID level	39%		-	-
Investments in the water and sewer system	37%		-	-
Investments in broadband infrastructure (e.g., high speed internet)	72%		-	-
Investments in parks, public plazas, and other public outdoor recreation spaces	38%		-	-

11. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

Percent positive is the percentage of responses that rated the characteristic as *very positive* or *somewhat positive*.

Characteristic	% positive	National Benchmark	Rank	# of Compared Communities
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	14%		17%	17%

12. What is your gender?

Because this is a demographic question, it doesn't have trends or benchmarks.

13. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

Because this is a demographic question, it doesn't have trends or benchmarks.

14. Do any children 17 or under live in your household?

Because this is a demographic question, it doesn't have trends or benchmarks.

15. Are you or any other members of your household aged 65 or older?

Because this is a demographic question, it doesn't have trends or benchmarks.